



Tenancy Support Services

Help and support when **you** need it



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Group

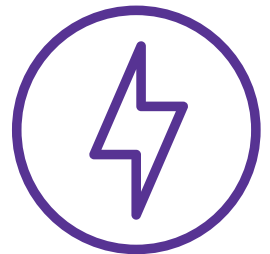
More Than A Home

Settling into your new home or coping with a change?

There are lots of ways our **Tenancy Support Service** can help.

Our areas of expertise include: money and debt advice, benefits, support managing your home and help dealing with change. We also offer an energy advice service to help you access affordable heating.

Whatever the problem, **we are here for you.**



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Money Advice

Our Money Advisors are on hand if you need financial advice. They can support you with budgeting and help you keep on top of your finances. They will also work with you to tackle any rent arrears or debts you might have.

The Money Advice Team are experienced in dealing with benefits such as Universal Credit and Personal Independence Payment. They can help you find out what support you are entitled to and help you apply.

Our expert Income maximisation advice can help you deal with any crisis and plan ahead.

Want to find out more? [Get in touch today.](#)



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Tenancy Sustainment

Kingdom offers short term housing support to any tenant who is vulnerable, at risk or in crisis.

Whether you are a first-time tenant or an older person wanting to continue living independently, we can help.

We can work with you to:

- Get off to the best start in your new home.
- Understand welfare reform changes.
- Budget, manage finances and deal with correspondence.
- Engage with services.
- Set goals and help you achieve them.

We know that many of our tenants suffer from ill health that can lead to them not coping well at home. **We are here to support you** and will work with you to access specialist services when required.



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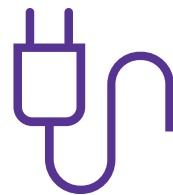
Energy Advice

Our Energy Advisor can help you set up and manage your gas and electricity supplies.

We can help you get registered with your supplier and work with you to make sure that you don't pay too much for your gas and electricity. We can also help you apply for grants such as the Warm Home Discount Scheme and advise you on your eligibility for cold weather payments.

Lots of people find it difficult to pay their energy bills. If you get into arrears with your utilities we will help you arrange the lowest possible repayments and can help you apply to have energy debts written off.

Whether you have a prepayment meter or pay for energy use in a different way, **if you are struggling with your energy costs, we can help.**



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Online Tools

You can pay your rent and view all your account information using [My Kingdom](#).

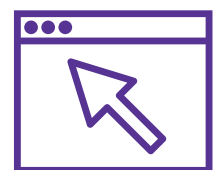


You can use our [Benefit and Budgeting Calculator](#) to find out what help you are entitled to and to help you plan ahead.



To register, visit www.kingdomhousing.org.

We can produce information on request in large print, brail and other accessible formats.



Speak to your Housing Officer or visit our website.



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Other Help & Support

Useful Contacts

Citizens Advice Scotland

Website

cas.org.uk

Telephone

08000 281 456

Money Advice Scotland

moneyadvice.service.org.uk

0300 500 5000

NHS 24

nhs24.scot

111

Action On Addiction

actiononaddiction.org.uk

0300 330 0659

CASTLE Furniture (Fife)

castlefurniture.org

01592 501 068

Trussell Trust Foodbanks

trusselltrust.org

01722 580 180

Local Council Contacts

Fife Council Money Advice

fife.gov.uk

03451 400 094

Housing Benefit

03451 551 155

Perth & Kinross Council
Money Advice

pkc.gov.uk

01738 646 830

Housing Benefit

01738 476 049

Falkirk Council Money
Advice

falkirk.gov.uk

01324 506 735

Housing Benefit

01324 506 900

Clackmannanshire Council
Money Advice

clacks.gov.uk

01259 450 000

Housing Benefit

01259 450 000

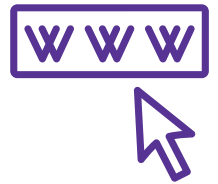


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Contact Us

Website

www.kingdomhousing.org.uk



Telephone

01592 630 922 (option 5 for call-back requests)

Email

tssteam@kha.scot



Social Media

facebook.com/KingdomHousingAssociation

twitter.com/kingdom_ha

instagram.com/kingdomhousingassociation



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