

PERSON SPECIFICATION – Tenancy Sustainment Worker

Essential Criteria	
E 1	Registered homeless at the time of application
E 2	Passionate about supporting people who have experienced homelessness
E 3	Ability to empathise with others
E 4	Ability to provide non-judgemental support to others
E 5	Ability to maintain professional boundaries
E 6	Excellent communication skills
E 7	Problem solving ability
E 8	Good level of literacy and numeracy
E 9	Has (or is able to gain) a full driving licence

Desirable Criteria	
D 1	Knowledge of the housing sector
D 2	Experience of providing support and guidance to others
D 3	A knowledge of Welfare Benefits