



## Participation activities in which our customers can be

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	involved	Kingdom Housing	Kingdom Initiatives	Other Customers
	Complete surveys and let us know what you think	$\checkmark$	$\checkmark$	$\checkmark$
	Receive our Newsletters and Calendar	$\checkmark$		$\checkmark$
	Use My Kingdom (online facility which allows you to access information and services about your tenancy)	<b>√</b>		<b>√</b>
	Join the Participation Register – which is a list of customers we contact when there are special opportunities to get involved	$\checkmark$	<b>√</b>	<b>√</b>
	Follow us on Facebook and Twitter where we post news and information	<b>√</b>	$\checkmark$	<b>√</b>
	Receive and review the Annual Report on the Charter	$\checkmark$		<b>√</b>
	Have individual discussions with our Participation Officer	$\checkmark$	$\checkmark$	$\checkmark$
	Be part of group discussions on specific topics (such as focus groups and forums)	$\checkmark$	<b>√</b>	$\checkmark$
	Become a member of The Scrutiny Panel (meet monthly to review our services and provide evidence based recommendations)	<b>√</b>		
	Attend estate walkabouts (to review aspects of our services such as landscaping, stair cleaning and external maintenance)	<b>√</b>		$\checkmark$
	Carry out other scrutiny activities	<b>√</b>	$\checkmark$	<b>√</b>

Attend our Annual Gathering and Conference (a fun day out for the family with an opportunity to have your say)	$\checkmark$	$\checkmark$	$\checkmark$
Apply to become a member of Kingdom Housing	$\checkmark$	$\checkmark$	$\checkmark$
Attend the Annual General Meeting		$\checkmark$	$\checkmark$
Apply to be considered to join as a member of our Boards of Management (KHA, KSC or KI)	<b>√</b>	$\checkmark$	<b>√</b>

Please sign up to be in our Participation Register so we can contact you with updates!